

Estateman System
David Withers, Estates Manager
Western Power Distribution

‘Western Power Distribution has a five user licence for the Estateman system which we bought in 1988. The main reason for our choice of Estateman was the fact that it is incredibly easy to use. It is very intuitive, users need minimal training, and it does everything you need a basic system to do.

The system can be bespoke to fit almost any client’s requirements. For example, we have an unusual portfolio in that we have a large number of sub-stations, 21,200 throughout the South West and South Wales, plus 41 offices, depots and reporting centres, 26 shops and 69 radio stations. Estateman is able to meet both the limited needs of the sub-stations and the much more complex requirements of our retail portfolio.

Estateman is very reliable; it is absolutely bullet proof and has been able to accommodate numerous changes within our business over the years. We bought the Welsh utilities company, Hyder in September 2000 and were faced with disposing of the three property management systems they had in place and transferring the information to Estateman. Estateman helped us to do the transfer quickly and enabled us to make significant cost and time savings.

The simplicity of the system is its greatest asset. It has enough functionality to meet the vast majority of property management requirements and it has stood the test of time. We plan to look at some of the new reporting options which are available.’