

Estateman system
Diana Griffin, Senior Property Manager
Greater London Enterprise

‘We have had Estateman since the late 1980s, when we started using the Dos version to manage our range of industrial and commercial properties. Greater London Enterprise Properties (GLE) is wholly owned by London’s 33 Boroughs, but receives no public subsidy and invests in commercial property to support enterprise, growth and regeneration in London. We currently have 20 properties on the system with around 300 tenants.

We have got the whole Estateman system including Rents Receivable, Service Charge, Accounts Payable, Tenant Register and Property Register. We use the system as a property management system rather than an accounting system, although one of its most important functions is to raise the rental invoices to tenants. It is the core system for our department and we organise our work around the Property Manager’s Diary module which gives us all the dates of rent reviews and renewals.

One of the most useful reports the system produces is the rental income report which tells us how many tenants we have got, how much rent we have passing through for the year and how much space is let or vacant. It enables us to keep track of any changes to our tenancies. Our five users find the system very easy to navigate particularly as we have had some customisation work in the past to adapt the screen layouts and some reports.

Estateman is a tried and tested system which we have been using for around fifteen years and it still continues to fully meet our property management requirements.’